

# PUBLIC ADVISORY



## WASA ENGAGES CREDIT CHEX LIMITED

The Water & Sewerage Authority (WASA) wishes to inform the public that it has engaged Credit Chex Limited to assist with debt collection from customers with arrears outstanding for over two (2) years.

The Authority advises that Credit Chex Limited will be contacting delinquent customers via telephone, in writing or through field visits, to notify these customers that their account/(s) has been referred for debt collection.

To avoid the referral of accounts to Credit Chex Limited, customers can settle the outstanding arrears on their account, or enter into a payment plan arrangement to settle the outstanding amounts in installments.

Customers are reminded that they can continue to pay their WASA Bill at any of the following locations:

- Any of WASA's nine (9) Customer Service Centers;
- WASA Services App available on the Apple Store or Google Play;
- WASA Customer Portal at <https://customerportal.wasa.gov.tt>;
- Third Party Payment Partners including First Citizens Bank, Republic Bank, RBC Royal Bank, Scotiabank, VIA Lotto Booths, Sure Pay and Western Union



800-4H2O (800-4420/4426)



[wasa.gov.tt](http://wasa.gov.tt)



WASA Trinidad & Tobago



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