

WASA EXTENDS AMNESTY

For Illegal Water Connections, Unregistered Swimming Pools and Businesses

The Water and Sewerage Authority (WASA) has granted an extension to its original three (3) month Amnesty that was in effect from 19th July, to 18th October, 2022. The new extended period is effective from **December 12th 2022** to **February 28th 2023**.

This measure allows customers and persons with illegal water supply connections to regularize their status, thus avoiding disconnection, penalties and the possibility of legal action in accordance with the Water and Sewerage Act Chapter 54:40. The Amnesty applies to customers/persons categorized under any of the following:

- Persons with an existing water supply connection but who are not registered as customers with the Authority.
- Customers who have swimming pools but have not indicated the existence of same to the Authority.
- Customers who are VAT registered and conduct a VAT-registered business on their premises but are currently classified residential customers.
- Customers classified as (A2) for yard/building tap, who now have internal plumbing and have failed to notify the Authority.

The Amnesty does not apply to regularization of customers in un-approved developments.

Under WASA's present policy, persons with illegal connections, unregistered swimming pools and those who operate VAT-registered businesses on their premises but are currently classified as a residential customer are liable to a one-year retroactive charge or disconnection of their service; however, during the period of the Amnesty, these charges as well the Authority's right to disconnect will be waived.

Customers and persons in the categories above are encouraged to take advantage of the opportunity to regularize their status by visiting one of the Customer Service Centres below:

CUSTOMER SERVICE CENTRE	ADDRESS
Head Office	Farm Rd, St. Joseph
Kew Place	Phillip Street, Port of Spain
Arima	O'Meara Plaza, O'Meara Road, Arima
Chaguanas	Cor. Manic & Market Streets, Chaguanas
San Fernando	Mon Chagrin Street, San Fernando
Princes Town	King Street, Princes Town
Point Fortin	Guapo Road, Point Fortin
Trinity	Golden Grove Road, Arouca
Tobago	Carrington Street, Scarborough

Failure to take advantage of the Amnesty will result in disconnection of service as well as imposition of penalties and any other legal recourse available to the Authority.

Persons accessing the Amnesty, will be required to complete an application form, provide a current utility bill (no older than 3 months) containing proof of address, along with two forms of valid identification.



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800-4H20 (800-4420/4426)



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